

Communication and the “Chain of Communication”

In the event that you have a question or concern about your child’s participation in Athletics here at RCHS these are the proper steps to follow to satisfy your needs.

Experience has shown that parents who follow this “Chain of Communication” are much more successful in getting their questions or concerns answered promptly, clearly and concisely. Deviation from these steps makes it much more difficult for everyone involved.

Every parent must understand two very important factors regarding questions or concerns for your child in a particular sport

1. It is **never appropriate to approach a coach before, during, or after a contest or practice**. At these times coaches are extremely busy, have other duties to attend to, and are unable to commit themselves to your situation like you want or deserve. The Head Coach for your child’s sport will have communicated to you, in a pre-season parent meeting, the method, or methods, by which you can easily contact them.
2. **Play time, play positions, play strategy, etc. will not be topics for discussion**. The coaching staff at RCHS makes the decisions on these areas and their decisions are fully supported by the Athletic Department and Administration. Should your questions or concerns be regarding something other than these areas please follow the prescribed “Chain of Communication” as listed here

The RCHS “Chain of Communication”

1. Contact your child’s immediate head coach for that sport to discuss, or set up a meeting, to discuss your questions or concerns. When you finish this meeting your questions or concerns will be resolved or both you and the coach will understand that it is necessary to:....
2. Talk to or meet with the Head Coach of the program. At this meeting both your coach and the Head Coach of the program will discuss with you your questions or concerns. When you finish this meeting your questions or concerns will be resolved or the Head coach will have determined that it is necessary to:.....
3. Talk to or meet with the RCHS Athletic Director. At this meeting the Athletic Director, Head Coach, and your child’s coach will meet with you to discuss you questions or concerns. After this meeting your questions or concerns will be resolved or the Athletic Director will have determined it necessary to:.....
4. Meet with the RCHS Principal, the Athletic Director, and the Head Coach of the program.